

HOW TO READ MY MCOC BILL

We have significantly changed the detailed information on patient bills. Below is information for how to read the details page of your new bill.

A. Account Number:

Please have your account number ready when contacting us.

B. Date of Service:

This is the date of your visit or procedure.

C. Description:

This section provides information about the care you received at MCOC. Details include charges, payments adjustments and patient balance.

D. Insurance Information:

This is the insurance information we have billed for your date of service.

E. Balance Due:

This is what you owe upon receipt of your bill. Please include the payment coupon with your payment.

F: Questions:

Please call or write us if you have questions.

NEW! You can now view and pay your bill electronically via your MyChart account. If you do not have a MyChart account, request one at your next appointment.

MAKE CHECKS PAYABLE TO:
Mid-Columbia Outpatient Clinics
PO Box 1520
The Dalles, OR 97058

ADDRESS SERVICE REQUESTED

JOHN DOE
1234 5TH STREET
THE DALLES, OR 97058

IF PAYING BY CREDIT CARD, FILL OUT BELOW
 MASTERCARD AMEX VISA DISCOVER

Cardholder Name _____
 Card Number _____ Security Code _____
 Signature _____ Exp. Date _____
 Account Number 0000000123 Statement Date 05/09/2017
 Pay This Amount \$320.83 Amount Paid _____

F MCOC BILLING OFFICE: 541-298-7971
 323 E 2nd Street, The Dalles, OR 97058 - Monday thru Friday 8:00 am to 5:00 pm

Payment Drop Box Location:
 3rd Street, between Union & Court Street on left side of St.

CHARGES				Charges	Credits	Balance
B	C	Visit on 3/3/2017 with Bob Smith, MD - Patient: John Doe		\$5,028.00		\$320.83
03/03/2017	Name of procedure				\$3,781.70	
05/05/2017	Insurance Payment ~ CORESOUR				\$578.94	
05/05/2017	Insurance Adjustment ~ CORESOUR				\$346.53	
03/24/2017	Patient Payment					
				BALANCE DUE		\$320.83 E